

WEST BAR
SURGERY NURSING
TEAM GUIDE

How to get to see the right person to help and support you:

Did you know that we have different types of Nursing professionals within the Practice ?

We thought it might be beneficial for our patients if we gave you some information about the different roles and what they can do to support you.

Health Care Assistant (HCA's)

Similar to a hospital environment our HCA's work alongside the nurses & GP's to provide specific treatments and support for you the patient.

Our HCA's are trained to a high standard and complete recognised qualifications to carry out their daily duties:

The following list is not exhaustive but covers some of the skills that the HCA's can carry out for you:

- Phlebotomy—Taking blood samples
- Ear Syringing
- Complete full health checks—including taking and recording Observations i.e. your blood pressure, weight height etc.
- Process lab samples
- Give flu jabs
- Promotion of health education
- Support parents and the nursing team in the baby clinic
- Carry out ECG's

Phlebotomist

We are very fortunate to have our own dedicated Phlebotomist who works four mornings per week.

In addition we have several members of our administration team who have been trained and gained the qualification to carry out the phlebotomy role.

NB: We ask that you always allow 10 days before you call about lab results following a blood test, this is to allow us time to review the results.

Telephone Support from the Nurse Practitioner (NP):

There are times when you ask for a call back from the team and the Nurse Practitioner calls you and not a doctor.

This happens because the NP are specially trained and they are able to assess and prescribe appropriate medication for many problems and conditions.

We have two Nurse Practitioners:

Margaret Davies &

Sandra Neal

Treatment Room Nurse :

A treatment room nurse holds clinics to help you manage ongoing conditions such as:

- Asthma
- Diabetic Review
- Hypertension
- IHD Clinic
- COPD Clinic
- Holiday Vaccination Clinic
- Flu Vaccination Clinic
- Cervical Smears
- Family Planning
- Warfarin Monitoring
- Leg Ulcer management
- Removal of foreign bodies
- ECG's

This list is not exhaustive and the nurses are multi skilled in many different aspects.

Specialist Nursing:

Each of our nurses are speciality trained.

They each take the lead on one or more specific enduring health conditions so that they keep themselves up to date with the latest thinking and treatment available.

The Nursing Team share their specialty with additional in-house training for their colleagues.

The nursing team is lead by Dr Nicola Elliott and the Lead Nurse is Margaret Davies.